

The WCRP Presents:

Management & Supervisory 201 Series

This six-hour program will be delivered virtually in three parts:

August 11, 18, 25, 2021 | 10:00am-12:00pm each day

Instructed by Connie Poulsen, Poulsen Management Training and Consulting

Managing a workforce poses challenges but also has rewards. Connie is a seasoned instructor with real workplace experience who will navigate both new and veteran managers/supervisors through this curriculum, addressing issues public-sector managers and supervisors frequently face. This highly regarded training from Connie has been formatted from her single day in-person training into an interactive virtual series, broken down into three two-hour sessions.

Topics covered in this 3-part series:

- Day 1: Managing Employee Performance
- Day 2: Conducting Difficult Conversations
- Day 3: Engaging Your Workgroup

Attendees must commit to all three session dates within the series to receive credit, and will automatically be enrolled into all three session dates at registration.

AUDIENCE: This series builds on the basics presented in Management & Supervisory 101 training and was created for managers and supervisors who have already attended the 101 training. This series is offered exclusively to WCRP members.

REGISTRANT CAP: Limited to 50 attendees.

REGISTRATION & FEES: This series is available to WCRP members only, at no charge. Attending all three dates is required. **\$25 no-show fee may be assessed if cancellation notice is not received 24-hours prior to the start of the series.**

Please click the registration button below or register online at <u>www.wcrp.info</u>: Hover over the Member Services tab, click on Training & Scholarships, select WCRP Events & Training Online Registration Form, and select the desired training series. **Registration for the series will automatically enroll the participant for all three session dates**.



Space is limited to 50 attendees so register today!

Questions? Email memberservices@wcrp.wa.gov.